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Applications Analyst - Information Technology

CSF - 6426 Huber, MI
Full time - \$52,924.00 - \$116,592.00 annually
Category: IT and Computers

Posting Closing

Plans, designs, configures, develops, and implements new applications and application enhancements.

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Applications Analyst - Meter Operations

CSF - 6426 Huber, MI
Full time - \$52,924.00 - \$116,592.00 annually
Category: IT and Computers / Software

Plans, designs, configures, develops, and implements new applications and application enhancements.

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2/15/16

Applications Analyst - Meter Operations

Salary

\$52,924.00 - \$116,592.00 Annually

Location

CSF - 6425 Huber, MI

Job Type

Full time

Department

Customer Services - Account Management

Job Number

00007

Closing

Continuous

- [Description](#)
- [Benefits](#)

Description

Plans, designs, configures, develops, and implements new applications and application enhancements.

Examples of Duties

Meet with customers to define business requirements, applications and systems goals, and to identify and resolve applications and systems issues. Review and analyze the effectiveness and efficiency of existing applications and systems, and develop strategies for improving or further leveraging these applications and systems. Assist in the deployment of new applications and in delivering enhancements to existing applications. Perform application design, configuration, and integration. Can develop and maintain programs written in common programming languages including stored procedures and web services. Conduct cost-benefit and return on investment analysis for applications and systems in order to aid management in making acquisition and implementation decisions. Coordinate and perform tests for existing and new applications, including user acceptance tests. Provide training to end users. Identify potential risks and dependencies between applications, systems and business processes and provide solutions, impacts and recommendations to resolve conflicts if they should arise. Develop application prototypes and mockups to present to the project user group in an effort to collect functional clarifications and requirements. Plan, design, and implement additions, upgrades, replacements,

or retirement of applications including the database management environment on the Web to support the capacity to store a substantial amount of data. A valid Michigan Driver's License and the ability to drive a motor vehicle on all terrain. Follow security and safety policies and procedures in carrying out work duties. Provide on the job training. Assist other IT staff and IT management as needed with overflow activities involving the support and maintenance of computers, printers, applications, databases, networks, servers, storage, and data center facilities, and the installation, decommissioning, and relocation of related IT equipment.

Typical Qualifications

- Associate's degree in Computer Science, Information Technology or related field and one (1) to three (3) years of experience; or combination of related work experience and education
- Possess a domain-specific entry level certification (i.e. Certified Business Process Analyst, JAVA Programming Associate)
- Acquire and maintain a vendor specific domain "associate" or "foundational" level certification (i.e. Microsoft Certified Solutions Associate or Oracle Certified Associate) within two (2) years of Level 1 designation
- Meet all of the requirements to advance to Applications Analyst Level 2 within two (2) years of Level 1 designation

Physical Requirements:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential duties of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

This position requires physical ability to climb, balance, stoop, kneel, crouch, crawl, reach, stand, walk, push, pull, lift, finger, grasp, feel, talk, hear see, and perform repetitive motions. Essential duties require the mental and/or physical ability to work in a standard office environment; read fine print on blueprints and display terminals; converse by telephone, two-way radio and in person using writing instruments, calculators, and personal computers; and strength to lift and carry up to 40 pounds. The work requires the ability to distinguish colors and to hear audible alarms. Incumbents may be subject to potentially hazardous physical conditions, atmospheric conditions, extreme temperatures, intense noise, and/or vehicle traffic. Employees will also be required to pass a bio-mechanical physical.

Environmental Working Requirements:

Work is performed within an office, plant environment, remote sites, or other locations within the GLWA Service Area. Employees within this classification may be exposed to dust and electrical connections, and frequent work with computer equipment.

Valid Michigan Driver's License is required.

Ability to work irregular hours, commute to GLWA facilities and work sites, and respond to after hour emergencies and on-call responses

Supplemental Information

KNOWLEDGE OF:

- Web-based programming language (such as Java, Ruby, C#)
- Web technologies: HTTP, HTML, CSS, XSLT, DOM, JavaScript, Servlets, JSP, ASP, AJAX, Web Services
- User interface design and graphic software
- Operating system knowledge (Windows, Linux)
- Version Control Systems (such as CVS, SVN)
- Relational Databases (Oracle, SQL Server, schema design, object model relationships)
- Web Server (such as Apache, Tomcat, Mongrel, IIS)
- System Development Lifecycle and Agile development methodologies
- COBIT and ITIL, including Change Management, Software/Systems Development Life Cycle for application development and management
- Reporting tools (such as Business Objects, and COGNOS)
- Principles and practices of the functions performed by IT Services
- Hardware, software, application, database and network environments currently in use at GLWA
- Principles and techniques of application development and languages in use at GLWA
- Principles and techniques of systems analysis, design and development lifecycle
- Installation and maintenance of hardware, software, application, database, and network components
- Water and wastewater business functions and operations

SKILL TO:

- Work independently, and as part of a team, providing timely, high quality customer-focused services
- Work in a busy environment, with frequent interruptions and still be able to prioritize and resolve conflicting requests
- Work in a professional manner with access to confidential and other data types
- Exercise good judgment, discretion, maintains confidentiality, and work with independence, initiative and professionalism
- Work in a team environment that provides the capacity for IT project delivery
- Resolve technology and user issues both verbally and in writing to end-users of varying computing skills
- Deliver quality written and presentations, including the ability to make technology understandable to end-users
- Understand and translate the needs of varied users into IT system requirements
- Use advanced technology

ABILITY TO:

- Organize, perform and or coordinate technology tasks and projects
- Install, remove, and make modifications to technology
- Instruct groups or individuals on technology
- Deliver quality customer service to users
- Write technical and non-technical documentation
- Interact and communicate with IT staff and business users
- Apply IT policies and programs in a manner aligned with GLWA's mission, goals, and strategies
- Learn new application software packages, operating systems, and IT processes and procedures
- Effectively utilize appropriate security and safety equipment and procedures

- Communicate effectively, both verbally and in writing
- Understand and follow verbal and written instructions
- Establish and maintain effective working relationships with others
- Communicate frequently with team members, customers, and other units across GLWA about process, equipment or potential problems
- Develop proficiency in unit specific operations and software
- Direct team activities or to work as a team member
- Maintain regular and reliable attendance

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Applications Analyst (DWSD)
MI 48226, MI
Certified-Regular Civil Service - \$52,524.00 - \$116,592.00 annually
Category: Water Agency

The Applications Analyst plans, designs, configures, develops, and implements new applications and application enhancements.

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Assistant Superintendent of Building Maintenance
MI 48226, MI
Certified-Regular Civil Service - \$48,200.00 - \$67,500.00 annually
Category: Building Maintenance / Management

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11/11/16

DWSD

Applications Analyst (DWSD)

Applications Analyst (DWSD) is loaded

Salary

\$52,924.00 - \$116,592.00 Annually \$52,924.00 - \$116,592.00 Annually

Location

MI 48226, MI Detroit, MI 48226, MI

Job Type

Certified-Regular Civil Service

Department

Water Department

Job Number

2016250101662

Closing

11/23/2016 11:59 PM Eastern

- [Description](#)
- [Benefits](#)
- [Questions](#)

Description

The Applications Analyst plans, designs, configures, develops, and implements new applications and application enhancements.

Examples of Duties

Meet with customers to define business requirements, applications and systems goals, and to identify and resolve applications and systems issues. Review and analyze the effectiveness and efficiency of existing applications and systems, and develop strategies for improving or further leveraging these applications and systems. Assist in the deployment of new applications and in delivering enhancements to existing applications. Perform application design, configuration, and integration. Can develop and maintain programs written in common programming languages including stored procedures and web services. Conduct cost-benefit and return on investment analyses for applications and systems in order to aid management in making acquisition and implementation decisions. Coordinate and perform tests for existing and new applications, including user acceptance tests. Provide training to end users. Identify potential risks and dependencies between applications, systems and business processes and provide solutions, impacts and recommendations to resolve conflicts if they should arise. Develop application prototypes and mockups to present to the project user group in an effort to collect functional clarifications and requirements. Plan, design, and implement additions, upgrades, replacements, or retirement of applications including the database management environment on the Web to

support the capacity to store a substantial amount of data. A valid Michigan Driver's License and the ability to drive a motor vehicle on all terrain. Follow security and safety policies and procedures in carrying out work duties. Provide on the job training.

Minimum Qualifications

- Associate's degree in Computer Science, Information Technology or related field and one (1) to three (3) years of experience; or combination of related work experience and education
- Possess a domain-specific entry level certification (i.e. Certified Business Process Analyst, JAVA Programming Associate)
- Acquire and maintain a vendor specific domain "associate" or "foundational" level certification (i.e. Microsoft Certified Solutions Associate or Oracle Certified Associate) within two (2) years of Level 1 designation
- Meet all of the requirements to advance to Applications Analyst Level 2 within two (2) years of Level 1 designation

MINIMUM QUALIFICATIONS:

- Oracle
- PM (Basic)
- Scripting
- Document Management

Supplemental Information

ESSENTIAL REQUIREMENTS

Physical Requirements:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential duties of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

This position requires physical ability to climb, balance, stoop, kneel, crouch, crawl, reach, stand, walk, push, pull, lift, finger, grasp, feel, talk, hear see, and perform repetitive motions. Essential duties require the mental and/or physical ability to work in a standard office environment; read fine print on blueprints and display terminals; converse by telephone, two-way radio and in person using writing instruments, calculators, and personal computers; and strength to lift and carry up to 40 pounds. The work requires the ability to distinguish colors and to hear audible alarms. Incumbents may be subject to potentially hazardous physical conditions, atmospheric conditions, extreme temperatures, intense noise, and/or vehicle traffic.

Environmental Working Requirements:

Work is performed within an office, plant environment, remote sites, or other locations within the DWSD Service Area. Employees within this classification may be exposed to dust and electrical connections, and frequent work with computer equipment.

Valid Michigan Driver's License

Ability to work irregular hours, commute to DWSD facilities and work sites, and respond to after

hour emergencies and on-call responses.

THE WAY WE WORK

The Employees of DWSD....

Work and accept responsibility to search for, create and execute new and innovative approaches to improve the performance of DWSD's services and objectives

Assist external and internal customers to serve their needs and take responsibility for continuously improving customer service

Foster meaningful interaction among people through the exchange of information to produce understanding

Continuously develop and use effective strategies and interpersonal styles to engage and guide others towards the accomplishment of identified objectives and goals in the best interest of the City and community

Consistently work toward the common good of the organization and encourage others to do the same

Conduct themselves at all times in a professionally appropriate and respectful manner in accordance with the DWSD Common Behaviors

Apply the proper safety/security practices according to established protocols, guidelines and policies

Job Search

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Req #3

883341-1 - Applications Analyst

Applications Analyst Salary FT Date Posted: Sunday, August 28, 2016



About the Job

SUMMARY:

The Applications Analyst plans, designs, configures, develops, and implements new applications and application enhancements. Meets with customers to define business requirements, applications and systems goals, and to identify and resolve applications and systems issues.

ESSENTIAL JOB FUNCTIONS:

Reviews and analyzes the effectiveness and efficiency of existing applications and systems, and develops strategies for improving or further leveraging these applications and systems. Assists in the deployment of new applications and in delivering enhancements to existing applications. Performs application design, configuration, and integration. Can develop and maintain programs written in common programming languages including stored procedures and web services. Conducts cost-benefit and return on investment analysis for applications and systems in order to aid management in making acquisition and implementation decisions. Coordinates and performs tests for existing and new applications, including user acceptance tests. Provides training to end users. Identifies potential risks and dependencies between applications, systems and business processes and provide solutions, impacts and recommendations to resolve conflicts if they should arise. Develop application prototypes and mockups to present to the project user group in an effort to collect functional clarifications and requirements. Plans, designs, and implements additions, upgrades, replacements, or retirement of applications including the database management environment on the Web to support the capacity to store a substantial amount of data. A valid Michigan Driver's License and the ability to drive a motor vehicle on all terrain. Follows security and safety policies and procedures in carrying out work duties. Provides on the job training. Assists other IT staff and IT management as needed with overflow activities involving the support and maintenance of computers, tablets, printers, applications, databases, networks, servers, storage, and data center facilities, and the installation, decommissioning, and relocation of related IT equipment.

REQUIRED EDUCATION AND EXPERIENCE:

Other details

Job Family
Applications Analyst

Job Function
Staff Functions

Pay Type
Salary

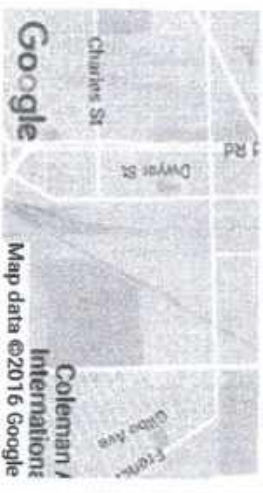
Employment Indicator
At Will

Min Hiring Rate
\$52,924.00

Max Hiring Rate
\$116,592.00

Required Education
Associate Degree

Location
Central Services Facility, 6425 Huber St.,
Detroit, Michigan, United States of America



is a GLWA as requested

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Careers Portal

https://30.dayforrehab.com/CandidatePortal/en-US/plus/PostingView/34

center facilities, and the installation, decommissioning, and relocation of related IT equipment.

REQUIRED EDUCATION AND EXPERIENCE:

Associates degree in Computer Science, Information Technology or related field and one (1) to three (3) years of experience; or combination of related work experience and education

Possess a domain-specific entry level certification (i.e. Certified Business Process Analyst, JAVA Programming Associate)

Acquire and maintain a vendor specific domain "associates" or "foundational" level certification (i.e. Microsoft Certified Solutions Associate or Oracle Certified Associate) within two (2) years of Level 1 designation

Meet all of the requirements to advance to Applications Analyst Level 2 within two (2) years of Level 1 designation

OTHER REQUIREMENTS:


Valid Michigan Driver's License is required.

Ability to work irregular hours, commute to GLWA facilities and work sites, and respond to after hour emergencies and on-call responses.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

Knowledge Of

- Web-based programming language (such as Java, Ruby, C#)
- Unix Scripting
- DB Tools (Toad, SQL Developer or similar)
- ERP systems such as BSS&A, Oracle Fusion, etc
- HR systems such as Cendian Dayforce and Ultipr
- Web technologies: HTTP, HTML, CSS, XSLT, DOM, JavaScript, Servlets, JSP, ASP, AJAX, Web Services
- User interface design and graphic software
- Operating system knowledge (Windows, Linux)
- Version Control Systems (such as CVS, SVN)
- Relational Databases (Oracle, SQL Server, schema design, object model relationships)
- Web Server (such as Apache, Tomcat, Mongrel, IIS)
- System Development Lifecycle and Agile development methodologies
- COBIT and ITIL, including Change Management, Software/Systems Development Life Cycle for application development and management
- Reporting tools (such as Business Objects, Crystal Reports, Tableau and COGNOS)
- Principles and practices of the functions performed by IT Services
- Hardware, software, application, database and network environments currently in use at GLWA
- Principles and techniques of application development and languages in use at GLWA
- Principles and techniques of systems analysis, design and development lifecycle
- Installation and maintenance of hardware, software, application, database, and network components
- Water and wastewater business functions and operations



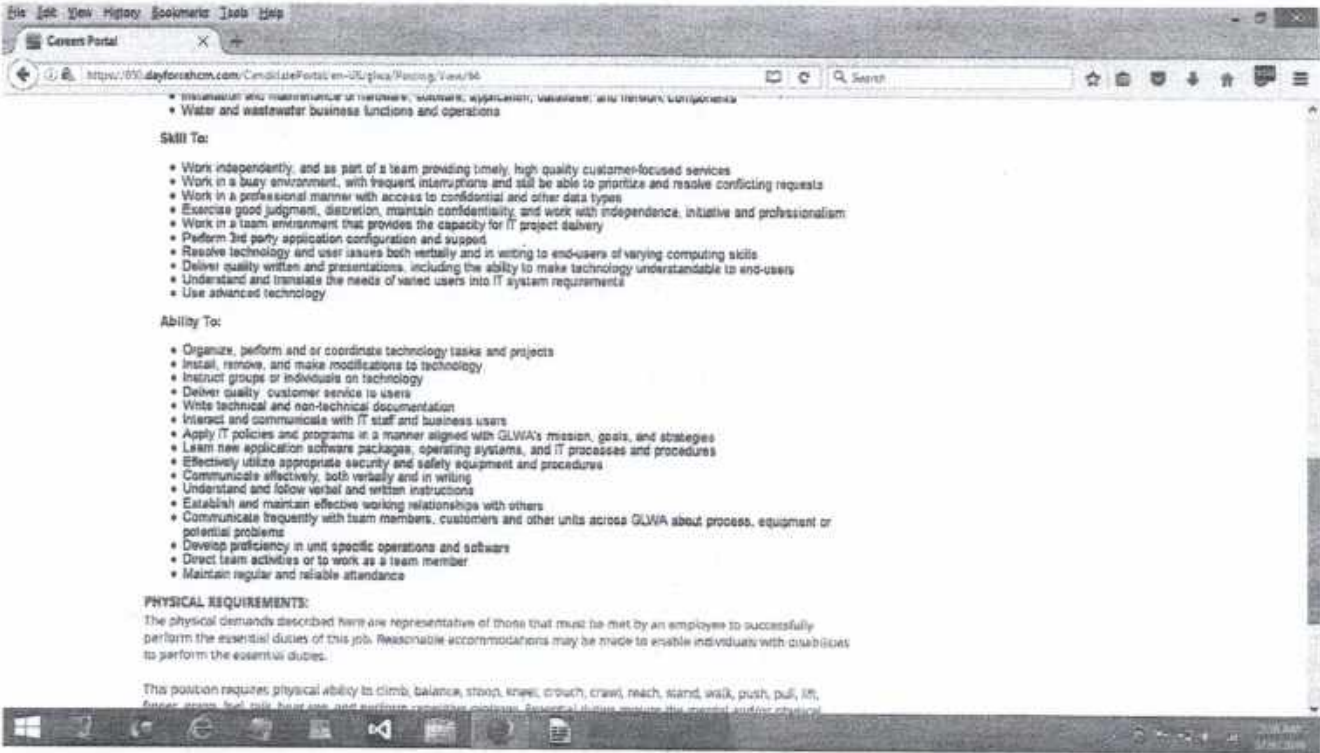
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Applications Analyst (/careers/glwa/jobs/1320021/applications-analyst)

CSF - 6425 Huber, MI

Full time - \$52,924.00 - \$116,592.00 annually

Category: IT and Computers / Software

Plans, designs, configures, develops, and implements new applications and application enhancements.






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Asset Management Director (/careers/glwa/jobs/1322289/asset-management-director)

10/26/16

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Careers Portal

https://job.dayforcehr.com/Candidate/Presentation-US/giva/

883341-1 - Applications Analyst Posted: Tuesday, September 29, 2016

Central Services Facility, 6425 Huber St. Req #8

SUMMARY: The Applications Analyst plans, designs, configures, develops, and implements new applications and application enhancements. Meets with customers to define business requirements, applications and systems goals, and to identify and resolve applications and systems issues. ESSENTIAL JOB FUNCTIONS: Reviews and analyzes the effectiveness and efficiency of existing applications and systems, and develops strategies for improving or further leveraging these applications and systems. Assists in [More](#)

[Apply Now](#)

882411-2 - Engineer Posted: Friday, September 2, 2016

Central Services Facility, 6425 Huber St. Req #31

SUMMARY: The Engineer performs engineering work for municipal projects. This position administers and manages the design and implementation, and/or delivery and evaluation of consultant and contract services, for all projects required for the improvement and expansion of the Great Lakes Water Authority. ESSENTIAL JOB FUNCTIONS: Perform construction administration tasks for municipal engineering projects. Prepare plans, drawings, specifications and detailed computat [More](#)

[Apply Now](#)

892301-1 - SCADA Technician Posted: Friday, September 2, 2016

Central Services Facility, 6425 Huber St. Req #21

SUMMARY: The Supervisory Control and Data Acquisition Technician works in a team environment to maintain and update GLWA's Supervisory Control and Data Acquisition (SCADA) system, including the Operation System Servers and Workstation, A-B Programmable Logic Controllers (PLC) and I/PX Human Machine Interfaces (HMI) and Operator Interface Terminals (OIT), Local Area Network/Wide Area Network, workstations, printers and related IT infrastructure to ensure secure and uninterrupted operations. Pl [More](#)

[Apply Now](#)

882411-2 - Engineer Posted: Tuesday, August 23, 2016

Central Services Facility, 6425 Huber St. Req #31

Performs engineering work for municipal projects. This position administers and manages the design and implementation, and/or delivery and execution of consultant and contract services, for all projects required for the improvement and expansion of the Great Lakes Water Authority System. Examples of Duties: Perform construction administration tasks for municipal engineering projects. Prepare plans, drawings, specifications and detailed computations for municipal engineering projects. P [More](#)

[Apply Now](#)

892201-1 - Maintenance Manager Posted: Thursday, August 4, 2016